

## **Ticket regulations**

**ADAC RAVENOL 24h Nürburgring**

**ADAC 24h Nürburgring Qualifiers**



### **1. ticket order / sale**

Tickets for the ADAC RAVENOL 24h Nürburgring and ADAC 24h Nürburgring Qualifiers must be ordered from ADAC Nordrhein e.V. and its authorized advance booking offices. Orders can neither be changed nor withdrawn at a later date. ADAC Nordrhein e.V. only accepts the offer made by the customer when the ticket is sent (digital or by post) to the customer.

In addition to the ticket terms and conditions of ADAC Nordrhein e.V., the respective general terms and conditions of the authorized advance booking offices also apply. By purchasing and/or using a ticket, the ticket purchaser and ticket user accepts these ticket terms and conditions. The ticket holder is personally liable.

### **2. payment modalities**

The amount of the entry fees is stated in the current price lists for the ADAC RAVENOL 24h Nürburgring and ADAC 24h Nürburgring Qualifiers. Orders are generally paid in advance (credit card, EC card, direct debit authorization, bank transfer or cash). The invoice amount must be paid within the payment period stated on the invoice. If payment is not made within the deadline or if there are insufficient funds in the account, ADAC Nordrhein e.V. is entitled to cancel the order without substitution or to block the corresponding tickets electronically. Tickets sent to the customer remain the property of ADAC Nordrhein e.V. until they have been paid for in full. The right to assert claims for damages in this case is expressly reserved.

#### **3.1. dispatch of tickets / by post**

Tickets shall be dispatched at the customer's expense and risk, unless there is gross negligence or intent on the part of ADAC Nordrhein e.V. or the persons commissioned by it. ADAC Nordrhein e.V. shall select the company commissioned to ship the tickets.

#### **3.2. dispatch of tickets / digital**

The digital or print@home ticket will be sent to the electronic address provided by the purchaser. The purchaser must ensure that the ticket is sent to their electronic mailbox and can be retrieved there.

### **4. Complaints**

The purchaser is obliged to check the tickets upon receipt for correctness with regard to number, price, date, event and venue. Complaints about incorrect tickets must be made immediately (within three working days) after receipt of the tickets by the customer in writing by e-mail or by post to the contact address of ADAC Nordrhein e.V. stated in section 10. The postmark or the transmission protocol of the e-mail shall be decisive for compliance with the complaint deadline. After expiry of the complaint period, there are no claims for the return or reordering of tickets.

### **5. return / refund of tickets**

Tickets may not be exchanged. Tickets lost or destroyed by the customer will not be replaced or refunded. The return of tickets or the reimbursement of admission fees as a gesture of goodwill is at the discretion of ADAC Nordrhein e.V. in individual cases. In the event of a postponement or cancellation of the event or in the event of (access) restrictions, e.g. due to

force majeure and/or official protective measures, in particular in the course of infection control measures or for reasons relating to the protection of public safety and order, there is no entitlement to a (full or partial) refund of the admission price. There is also no entitlement to a (full or partial) refund of the ticket price if the cancellation or shortening of the current event (training, qualifying, main and support races, etc.) is in the interest or for the safety of the participants and none of the contracting parties is responsible for the event not taking place. Tickets remain valid in the event of postponement. If an event is cancelled in advance, the ticket holder will be refunded the admission price against return of the original ticket or against proof of the digital ticket to the advance booking office where the ticket was purchased. No processing or shipping fees will be refunded. The same applies in the event of an officially ordered maximum audience limit. In this case, tickets will be sold again on the basis of the maximum permitted number of spectators.

#### 6. passing on the tickets

It is in the interests of ADAC Nordrhein e.V. and the safety of spectators to restrict the transfer of tickets in order to prevent violence and criminal acts in connection with attendance at the event, to enforce official bans or bans imposed due to an acutely dangerous situation, to prevent the resale of tickets at inflated prices and due to legal and official requirements. Tickets are therefore only sold for private use. In particular, the ticket holder is prohibited from

- offer tickets for sale at internet auction houses;
- selling tickets commercially and/or commercially without the express prior written consent of ADAC Nordrhein e.V.;
- to sell tickets for a higher price than that stated on the tickets in the context of a private transfer;
- to pass on or use tickets for the purposes of advertising, marketing, as a bonus, promotional gift, prize or as part of an unauthorized hospitality or travel package without the express prior written consent of ADAC Nordrhein e.V..

At the request of ADAC Nordrhein e.V., the customer is obliged to provide the name, address and date of birth of the new ticket holder if the ticket is passed on.

If a ticket is used for unauthorized purposes or if the ticket holder violates these ticket conditions in any other way, the ticket shall become invalid. In this case, ADAC Nordrhein e.V. shall be entitled to block the ticket - also electronically - and to refuse the ticket holder access to the event grounds without compensation or to expel him/her from the event grounds.

For each violation of the aforementioned prohibitions, the ticket holder undertakes to pay an appropriate contractual penalty to ADAC Nordrhein e.V., the amount of which shall be determined by ADAC Nordrhein e.V. at its reasonable discretion and which may be reviewed by the competent court in the event of a dispute. Further claims for damages remain unaffected by this. In addition, ADAC Nordrhein e.V. reserves the right to exclude persons who violate these prohibitions from purchasing tickets in the future, to ban them from attending events and/or to initiate further civil and/or criminal proceedings.

#### 7. right to one's own image

The vehicles, participants and spectators will be photographed throughout the event.

By using a ticket, the ticket holder declares his/her revocable consent that the organizer may use the film, photo and video material without restriction, including for the purposes of

further marketing. The ticket holder transfers to the organizer, without restriction and free of charge, all rights (copyright / right to own image, etc.) that may arise in connection with the creation of the aforementioned material.

#### 8. use of the logo / use of brand names

For each case of logo use or use of the brand names ADAC or 24h-race or other reference to ADAC Nordrhein e.V., which has not been agreed in writing with ADAC Nordrhein e.V., the ticket holder undertakes to pay an appropriate contractual penalty to ADAC Nordrhein e.V., the amount of which shall be determined by ADAC Nordrhein e.V. at its reasonable discretion and which may be reviewed by the competent court in the event of a dispute.

#### 9. event regulations

Regardless of age, admission to the venue is only possible with a valid ticket. Holders of discounted tickets are obliged to present an ID or other proof entitling them to claim the discount on request.

Likewise, all holders of personalized tickets are obliged to show an ID or other proof entitling them to claim the ticket upon request. ADAC Nordrhein e.V. is entitled to exercise its domiciliary rights at all times.

By attending the event, the ticket holder submits to these event regulations. In the interest of safety and the orderly and smooth running of the event, the ticket holder is obliged to follow the instructions of the police, the public order office, ADAC Nordrhein e.V., the security personnel and the marshals on the event site. Every ticket holder is obliged to cooperate with the police, the public order office, employees of ADAC Nordrhein e.V. and security personnel in checking his/her identity and to tolerate the confiscation of prohibited items in his/her possession. Pyrotechnic objects, in particular fireworks or smoke candles, weapons of any kind and similar dangerous objects, illegal drugs or other objects that may be detrimental to the enjoyment of the event or the comfort or safety of other visitors, participants or event personnel are prohibited.

The same applies to advertising, commercial, political or religious objects of any kind, including banners, signs, symbols or flyers. The aforementioned objects may not be brought onto the event site; the organizer is entitled to take them into custody for the time being. The utterance or dissemination of offensive, sexist, racist, xenophobic or right-wing extremist slogans is prohibited.

Persons under the age of 16 are not permitted to enter the pits or the pit lane, even if accompanied by an adult. Exceptions to this rule are the times of the official pit walk or the open starting grid at the times specified by the organizer. Climbing on and over barriers is also prohibited.

Persons who are under the influence of alcohol or drugs, who behave violently or against public order, or who give rise to concerns of such behaviour, may be expelled from the event grounds.

Without the prior consent of ADAC Nordrhein e.V., ticket holders are not permitted to record sound, images, descriptions or results of the event (except for private purposes) or to transmit or disseminate them in whole or in part via the Internet or other media or to assist other

persons in such activities. Equipment or devices that can be used for such activities may not be brought into the event venue without the prior consent of the organizer. Photos and videos taken by ticket holders at an event may only be used for private purposes. Any commercial use, regardless of how and by whom, requires the prior written consent of ADAC Nordrhein e.V.

The unauthorized sale of beverages, food, souvenirs, clothing, promotional items, fan merchandise and/or other commercial items is prohibited. For each violation of the aforementioned prohibitions, the ticket holder undertakes to pay an appropriate contractual penalty to ADAC Nordrhein e.V., the amount of which shall be determined by ADAC Nordrhein e.V. at its reasonable discretion and which may be reviewed by the competent court in the event of a dispute.

Further claims for damages remain unaffected by this. In addition, ADAC Nordrhein e.V. reserves the right to exclude persons who violate these prohibitions from purchasing tickets in the future, to ban them from attending events and/or to initiate further civil and/or criminal proceedings.

#### 10. period of validity of day tickets

The validity of day tickets has been set by the organizer to the following times:

Thursday: 7:00\* - 24:00

Friday: 7:00\* - 22:00

Saturday: no day ticket available

Sunday: 7:00\* - 18:00

To attend the event on Saturday, the race ticket must be purchased, which is valid from Saturday, 7:00 o'clock to Sunday, 18:00 o'clock.

\*Subject to possible deviations due to changes in the event program

#### 11. contact

Queries regarding ticket sales can be directed to ADAC Nordrhein e.V. via the following contact options:

ADAC Nordrhein e.V.  
Motorsport and Classics  
Luxemburger Straße 169  
50939 Cologne  
spo@nrh.adac.de

#### 12. exclusion of liability

Visitors enter the event site at their own risk. ADAC Nordrhein e.V. shall only be liable, irrespective of the legal grounds, for damages caused by it, its legal representatives or vicarious agents through intent or gross negligence, unless material contractual obligations are affected. The liability of ADAC Nordrhein e.V. shall be limited to compensation for foreseeable damage typical of the contract, except in the case of wilful misconduct, unless there is a grossly negligent breach of material contractual obligations.

#### 13. data processing / data protection

All personal data transmitted by the customer shall be processed by ADAC Nordrhein e.V. in compliance with the data protection provisions applicable to the contract. The data, in

particular name, address, telephone number, e-mail address, bank data, etc., shall be collected, processed and used by ADAC Nordrhein e.V. in an automated process to the extent necessary for the establishment, structuring or termination of the contractual relationship. ADAC Nordrhein e.V. is entitled to transmit the data to third parties commissioned by it with the execution of the purchase contract, insofar as this is necessary for the fulfilment of the concluded contract. Further data protection information in accordance with Art. 13 GDPR can be found here: <https://www.adac-nrh.de/dsi-131>

#### 14. Place of performance / jurisdiction

The sole place of performance for delivery, service and payment shall be the registered office of ADAC Nordrhein e.V. If the contractual partner is a merchant within the meaning of the German Commercial Code (HGB), a legal entity under public law or a special fund under public law, if he has no general place of jurisdiction in Germany or if his domicile or usual place of residence is not known at the time the action is brought, the exclusive place of jurisdiction for all disputes arising from and in connection with the contractual relationship shall be the registered office of ADAC Nordrhein e.V. In the case of cross-border contracts, the exclusive place of jurisdiction for all disputes arising from the contractual relationship shall also be the registered office of ADAC Nordrhein e.V..

#### 15. final clause

Should individual points of these ticket conditions be or become invalid, unenforceable or unenforceable in whole or in part, this shall not affect the validity of the contract and the remaining conditions. The law of the Federal Republic of Germany shall apply exclusively.

(as of Dezember 2024)

The German version of the ticket terms and conditions is legally binding and authoritative.